



GLENVIEW HOTEL & LEISURE CLUB



Dear member,

As you may be aware we have been having some challenges with the air and water temperatures in the swimming pool area recently. This is due to a major fault in the system which supplies the hot air into the pool area.

We are currently in the process of upgrading and future proofing this system at a substantial cost to the club, however due to the lead time for a part that has to be custom made in the UK, these upgrade works have taken longer than expected.

We are currently heating the air in the swimming pool area using a temporary heating system which will be removed as soon as the upgrade and repair works are complete in the coming weeks. We have also upgraded our boilers that heat the pool water and these measures have allowed us to maintain the pool water temperature over 29 degrees.

I wish to offer my apologies to all of our members regarding the temperature in the swimming pool and reassure you that we are doing everything in our power to have the issue resolved as quickly as possible. I would like to thank you all for your patience, understanding and continued support and please feel free to email dcrean@glenviewhotel.com or sgierszweski@glenviewhotel.com

Regards,

Declan Crean
Glenview Leisure Club Manager